

Education

University of North Carolina at Greensboro

ALA-Accredited Masters of Library and Information Studies (MLIS) **2007**

Pacific Union College, Angwin, CA

Bachelor of Arts, Magna Cum Laude **2003**
Liberal Studies

Napa Valley College, Napa, CA

Associate of Arts Degree **2000**
Humanities and Fine Arts

Associate of Arts Degree **2000**
Social and Behavioral Sciences

Employment Experience

Academic Library Experience

Librarian for the College of Arts and Letters, Cline Library, Northern Arizona University
Flagstaff, AZ *June 2011-present*

- Collection development liaison to the College of Arts and Letters, involving the purchasing of materials, including children's classics, and the adaptation of digital resources and database trials
- Work collaboratively with students and faculty across all schools within the College of Arts and Letters, providing information literacy sessions, research consultations, and developing student learning outcomes
- Provide training to campus entities and staff regarding library resources and database upgrades
- Adapted LibGuides for FS 121 courses including *Tolkien and Lord of the Rings* and *The Politics of Dr. Seuss*
- Coordinate and supervise the library component for the Center of International Education (CIE) and the Program in Intensive English (PIE)
- Interact with learning communities via different modalities, such as online reference assistance via the Ask-A-Librarian service and team email
- Assist with programming/publicity/marketing ideas for the Research/Help Desk

Systems Librarian, Reed Library, Fort Lewis College, Durango, CO *Oct. 2010-June 2011*

- Promoted from within
- Provided collection development for a wide variety of materials, including children's and teen books
- Collection Liaison to Education, English and Theatre Departments
- Conducted weekly storytime sessions

-
- Active member of the Teaching Empowerment Team (TET), designed to improve library instruction through peer-observation.
 - Coordinator and facilitator of the systems team and serials subcommittee, member of the Web Team, Technical Services Team, and Collection Development Team
 - Liaison to the IT Department
 - Customized instruction with incorporated media for classes, including annotated bibliography examples.
 - Adapted RefWorks LibGuide for ease of use with Write n Cite and Ref-Grab-It add-ons
 - Streamlined processes and issues involved with Millenium (III) ILS
 - Assisted with department-wide computer configurations, including instructional setup and software upgrades to computer labs and kiosks
 - Collaborated with IT on the replacement of wireless receivers in group study rooms, and drafted an updated room policy

Reference Librarian, Reed Library, Fort Lewis College, Durango, CO *Aug.-Oct. 2010*

- Updated LibGuides for Education, and composed a guide for Civil Rights resources
- Developed lessons for integrated library sessions concurrent with writing program class assignments, and incorporated Clickers
- Liaison to Education and Art Departments
- Assisted students at the reference desk with Moodle, WebOpus and online database-related questions

Public Library Experience

Adult Services Librarian, Farmington Public Library, NM *2007-2010*

- Managed collection development initiatives in the social sciences and humanities, audio CDs, and Spanish materials
- Managed the roll-out of a comprehensive virtual reference initiative called *Just Ask*
- Maintained print and online New Mexico government documents
- Assisted with Interlibrary Loan operations through OCLC
- Delivered books through the *Road Readers* outreach program
- Systematically planned and organized library programs, family events, Chautauqua performances, and author presentations
- Collaborated with the San Juan College Quality Center for Business to inform local business owners of library databases and resources
- Organized department-wide computer classes and schedules, and taught Microsoft Word 2007 classes
- Provided customer service oriented reference assistance to patrons

Graduate Experience

Graduate Assistant, Teaching Resources Center Education Library, UNCG *2006-2007*
20 hours/week

- Provided access to teaching resources, books, and software to graduate students and faculty
 - Created shadow records in SIRSI for technology equipment
-

-
- Assisted students in PLATO software, Blackboard, Microsoft PowerPoint, Word, Excel, Publisher, and other applications
 - Assumed responsibility for the library on evenings when no other librarians were scheduled, including tallies of monthly computer use and managing check-out of laptops
 - As a special project created a brochure to promote the collection using Microsoft Publisher
 - As a special project created a tri-board for a presentation to the National Council for Accreditation for Teacher Education

Reference Intern, Jackson Library, University of North Carolina at Greensboro 2006-2007
10 hours/week

- Assisted students and faculty with reference and documents research using a variety of print and electronic resources
- Aided patrons in using over 200 databases, including JSTOR, CINAHL, and LexisNexis Academic
- Team-taught an English 101 information literacy session
- Participated in weekly training sessions covering library instruction techniques and print and electronic reference sources in various subject specialties

Teaching Experience

Instructional Assistant, Writing Center, Napa Valley College, Napa, CA 2004-2005
10 hours/week

- Taught writing strategies and grammar to multicultural/multilingual college students on an individual basis
- Customized a sentence structure handout for an ESL hearing impaired student
- Used basic Spanish to communicate English vocabulary and sentence structure

2002-2003 Student Teaching Experiences:

Pueblo Vista Elementary, Napa, CA
40 hours/week for three months

- Developed daily lesson plans and weekly units for all subjects in a first-grade classroom
- Communicated at a basic level in Spanish with students who spoke no English
- Assisted the students in the school media center by helping them select books

Calistoga Elementary, Calistoga, CA
40 hours/week for three months

- Participated in weekly conferences with the cooperating teacher to assess teaching techniques

Pope Valley Elementary, Pope Valley, CA
40 hours/week for one month as preparation for student teaching

-
- Developed and presented a PowerPoint presentation on the Oregon Trail for a 3rd-5th grade classroom
 - Catered to the individual needs of students by helping them with spelling strategies
 - Took charge of the class when the teacher was absent

Skills & Proficiencies

Computer Applications/Software:

Expert: LibGuides, Ingram, Microsoft Word, Excel, PowerPoint, Publisher, OneNote and Outlook, Library3lp, Blogger, Twitter

Proficient: Coutts, Millenium, SIRSI, Dreamweaver, Innopac, RefWorks, OCLC, Camtasia

Familiar: Summon, EBSCO Discovery Service, Elluminate, Collaborate, Adobe Photoshop, Illustrator, and Captivate

Foreign Language Skills:

Proficient: Spanish (speaking, reading and writing)

Professional Development

Selected *Children's Literature* Book Reviews

2012

McCoy, K. (2012). "Daughter of Smoke and Bone," by Laini Taylor. *2011 Hachette Audio. Ages 16 and up.*

McCoy, K. (2012). "Marty McGuire," by Kate Messner. *2011 Scholastic Audiobooks. Ages 7 to 10.*

Selected *Library Journal* Book Reviews

2012

McCoy, K (2012). "Wild: From Lost to Found on the Pacific Crest Trail." *Library Journal* 137 (3), 119. Now an Oprah Book Club title.

2011

McCoy, K (2011). "The New Kids: Big Dreams, Brave Journeys--Immigrant Teens Coming of Age in the U.S.A." *Library Journal* 136 (12), 90-91.

McCoy, K (2011). "How to Tutor Your Own Child: Boost Grades and Inspire a Lifelong Love of Learning—Without Paying for a Professional Tutor." *Library Journal* 136 (10), 108.

2010

McCoy, K. (2010) "The Three-legged Woman and Other Excursions in Teaching."
Library Journal 135 (14), 118.

McCoy, K. (2010). "The Price of Stones." *Library Journal* 135 (11), 81.

2009

Long, K. (2009). "Bound-for-College Guidebook: A Step-by-Step Guide to Finding and Applying for Colleges." and "Decide Better! For College: The Ultimate Guide to Being Accepted and Getting the Most Out of College." *Library Journal*, 134 (4), 82-83.

Long, K. (2009). "Work Hard. Be Nice: How Two Inspired Teachers Created America's Best Schools." *Library Journal*, 134 (2),79.

Publications

McCoy, K. (2012). "What Teens are Really Reading: A Librarian's Informal Survey Uncovers the Hottest YA Fiction." *School Library Journal* 58(1), 32-34.

Goldman, B., Eastwood L. and Long, K. (2010). "You Bought it; Now Sell It: Creating a Reference Renaissance in the Public Library by Marketing Collections and Services." *Reference Renaissance: Current and Future Trends*. Lankes, R. David and Marie Radford (Eds.) Neal-Schuman. ISBN 9781555706807.

Poster Presentations

McCoy, K. and Carlson, T. (June 2014). *How Faculty Can Get Well-Researched Assignments from Students: Collaborate with Librarians!* American Library Association Annual Conference.

McCoy, K. and Rose, K. (March 2013). *How Cline Library Sustains Researchers' Time*. Northern Arizona University Assessment Fair.

Presentations

McCoy, K. (February 2010). *Implementing Reliable Instant Messaging at Your Library*. Technology Essentials 2010. WebJunction Online Conference.




Long, K. (April 2009). *Widget What? Implementing Reliable Instant Messaging at Your Public Library*. New Mexico Library Association Conference, Albuquerque, NM.

Goldman, B., Eastwood L. and Long, K. (August 2008). *You Bought It; Now Sell It! Creating a Reference Renaissance in the Public Library by Marketing Collections and Services*. Reference Renaissance: Current and Future Trends Conference, Denver, CO.

Memberships

ALA (2006-2009)

- Poster Presentation, ALA Annual, Las Vegas, NV, 2014

-
- 
- 
- 
- ACRL (2006-2008)
 - Participation in 3 week WebCT online seminar “Creating a Comprehensive Plan for Information Literacy” from October 16-November 4, 2006
 - NMRT (2006-2009)
 - Booth volunteer, ALA Annual, Anaheim, CA, 2008
 - 3M/NMRT Social Committee 2007-2008
 - Discussion Leader, NMRT Online Discussion Forum Committee, 2008-2009
 - RUSA (2007-2009)
 - Presented at the Reference Renaissance: Current and Future Trends Conference in Denver, CO, August 2008

